

What Do We Accept?

We accept donations of new and used residential building supplies that we determine will sell in our retail store. With a few exceptions, we look for items that you can find at a Lowe's store.

All the items we take must be:

- **Residential:** The item must be made for use in or can easily be used directly in residential construction, improvement, or maintenance by the common homeowner. Nothing is accepted that is labeled or specifically configured for industrial, professional, or commercial use.
- **Structurally Sound & Complete:** The item must be complete, intact, sturdy and free of major damage.
- **Functional:** The item must be able to do what it was made to do. It needs to be ready to work "right off the shelf" without repair.
- **Cosmetically Appealing:** The item must be appealing for reuse "as is" in another person's home, something you'd give to friends or family.
- **Sellable:** Our trained staff must determine that the item will sell in our store.

Specific Item Listing:

For the items we see often, detailed conditions are given below. These conditions are based on our years of retailing experience. If an item does not meet the conditions set below, it will not sell in our store and is not acceptable as a donation.

If the item is not listed below, we will consider it based on the information above. Manager approval may be necessary.

Adhesives

New, soft, unopened, and not expired. No "professional" or "industrial use only."

Appliances

Stoves, Cooktops, Ovens, Washers, Dryers, Trash Compactors—Perfect working order needing no repair or parts. Clean and well-maintained. White, off-white, black, or stainless steel in color only.

Refrigerators & Freezers—same as above AND must be plugged in and cold at the time of pick up due to cost of disposal. Will be refused if not.

Dishwashers— 5 years old or less due to industry published life expectancy. Perfect working order needing no repair or parts. Clean and well-maintained. Same colors as noted above.

Microwaves— Countertop or under-mount. Perfect working order needing no repair or parts. Clean and well-maintained. Same colors as noted above.

Garbage Disposals— Perfect working order needing no repair or parts. Clean appearance and well-maintained.

Water Heaters—Perfect working order needing no repair or parts, little to no sediment build-up in the tank (determined by donor's professional installer or weight of item at time of inspection).

Furnaces, Heat Pumps, Central A/C's, Window A/C's—See “HVAC.”

Water Softeners—none.

Humidifiers and Dehumidifiers—none.

Handheld and Countertop (Small Household Appliances)—none.



Note: Any appliance found to be misrepresented will be rejected on site. If it cannot be tested on site and is found later to be misrepresented, the item may be returned to the donor and/or removed from our copy of the donation receipt.

Asphalt Products

In original packaging marked with either **manufacture date** or containing the words “**no asbestos**” OR written and **signed statement** required from donor, stating where and approximately when item purchased new. Must be manufactured after 1980.

See specific item listing for details for a particular item; for example: “shingles.”

Bath Accessories

Towel Bars, Soap Dishes, TP Holders, Toothbrush Holders—Complete with brackets and hardware, wall-mount only (no stand-alone ‘décor’ items), new only on porcelain items.

Handicap Grab Bars & Support Items—In good condition with all parts.

Bathtubs

General—color must be neutral or modern. No 50’s thru 70’s colors. “Antique” colors will be considered upon inspection, with priority given to matching bath sets.

Steel and Cast Iron—No chips in finish larger than a dime, no dents.

Fiberglass—No cracks or broken edges, little to no discoloration.

Clawfoot—Acceptable in most any condition, within reason.

Spa/Jet Tubs—New or used, neutral color, no chips or cracks, preferred with pump but not required.

Blinds

“Mini,” Pleated, or Fabric Blinds and Roller Shades—fully functioning with no damage, reasonably clean, all parts, not tangled, neutral colors only.

Vertical—None.

Brick & Block

Full pieces only, no mortar, reasonably clean. If pick up, neatly stacked and readily accessible to truck. If drop off, free pallets available ahead of time, upon request.

Cabinets: Bases, Uppers, Doors, Drawers, Faces, Hardware

Bases and Uppers—Must have all the doors and drawers, no damage, and fairly up to date. Metal ok only if no rust and in superb condition (well-maintained).

Doors (Without Cabinet)—New or like new only; no plywood or self-painted doors.

Drawers (Without Cabinet)— None.

Faces/Fronts—only with matching cabinet set, complete with all doors, drawers, etc.

Medicine—All types, fairly up to date, clean, no damage or rust, to include shelves.

Countertops, Laminate—Up to date with a minimum of 4' of continuous, solid surface. Simple rectangles or L-shapes only, unless it accompanies a matching cabinet. No chips, cracks, or other damage to structure or finished surface.

Countertops, Corian, Granite, Etc.—No chips, cracks, or other damage to structure or finished surface.

Laminate Material—no sheets, limited rolls accepted with prior approval only.

Drawer Guides—Complete sets only, no damage or rust.

Cabinet Pulls and Hinges—No excessive wear or paint, complete with no missing pieces, nothing broken, must be boxed or sacked.

Carpet

Room size and larger (10'x10'+); no stains or odors (pet or otherwise); no discolored or 'brittle' backing, 10 years old or less. If pick up, must be rolled and accessible.



Note: Any roll of carpet found to be misrepresented will be rejected on site. If it cannot be inspected on site and is found later to be misrepresented, the item may be returned to the donor and/or removed from our copy of the donation receipt.

Caulk

New, soft, unopened, and not expired. Not labeled for “professional” or “industrial use only.”

Ceiling Fans

Working order with all parts, including hanging/ceiling box bracket, reasonably up to date. Before transport, please remove fan blade/arm combinations at the motor to prevent damage and sack or box, if possible, including the screws removed.

Ceiling Tile and Accessories

Tiles—All types; new in box only. No pieces, water damage, or other damage or deterioration. Packaging must be marked with either **manufacture date** or containing the words “**no asbestos**” OR, if not stated on package, written and **signed statement** required from donor, stating where and approximately when item purchased new. Must be manufactured after 1980.

Used Tiles—Call 1-877-ARMSTRONG for recycling information.

Grid Pieces—new, unbent, full lengths only, no rust.

Chemicals

We DO NOT ACCEPT chemicals, new or used. This includes cleaning products, pesticides, insecticides, herbicides, rodenticides, fertilizers, and the like.

Exception—Limited household chemicals may be accepted from businesses only as long as the packaging is intact with consumer labels and is not expired or being phased out per regulations. Must have MSDS sheet(s) and manager approval.

Cove Base, Vinyl or Rubber

New only, full lengths or mostly full rolls. If vinyl, in original packaging marked with either **manufacture date** or containing the words “**no asbestos**” OR written and **signed statement** required from donor, stating where and approximately when item purchased new. Must be manufactured after 1980.

Curtains, Curtain Rods, Drapes, Traverse Rods, Valences

None accepted.

Doors

Wooden—no rot or splits, no holes, no disfiguration/alteration.

Metal & Metal Clad—no dents, no rust.

With Windows—no broken glass, no broken seals on double-paned glass.

Patio Doors—excellent to good shape, with full frame, no broken seals on double-paned glass.

Storm—operable and must include the hinge piece, screen, and window. Top and side frame pieces highly encouraged, but not required.

Shower—See “Shower Doors.”

Screen—Complete, no rot or damage, prefer screen material to be intact, but some damage acceptable.

Garage—See “Garage Doors & Accessories”

Commercial—with manager approval only on a case-by-case basis.

Drapes, Traverse Rods, Valences, Curtains, Curtain Rods

None at this time.

Drywall & Accessories

Sheets—Useable ¼ sheet or larger, no irregular shapes. No water damage or mold.

Joint Compound (Mud)—New, unopened, and not expired.

Tape—Clean and dry, never damp. Partial rolls accepted.

Corner Bead—Full, undamaged sticks; if rolled, partial rolls accepted.

Electrical Supplies

Fairly up to date, no corrosion or rust, assorted is fine, boxed or sacked, no incomplete kits (if applicable), no commercial.

Conduit—New or used, 4 ft. sections or longer, no rust or corrosion.

Lights—See *Lights & Bulbs*.

Wire—New or used, any gauge, type, or length.

Fasteners

Nails, Screws, & Bolts—Sorted by type and size, boxed or sacked, no rust. If not in original packaging, must be 1 pound worth or greater.

Fencing

Chain Link Fabric, Gates, & Top Rail—Good condition, little damage or rust.

Wooden—In panels or individual boards, any height, little rot or deterioration.

Vinyl—Full pieces or panels only, no damage.

Posts—Full lengths (not cut at ground), straight and sound, clean with no

concrete.

All Other Fence Material—Chicken wire, snow fence, etc. are acceptable. No rust, major tears, or other damage.

Fireplaces & Accessories

Fireplace Inserts—Good condition with all parts, well-maintained, relatively clean.

Fireplaces, Stand-Alone— Good condition with all parts, well-maintained, relatively clean with good cosmetic appearance.

Fronts and Doors—Complete, no rust or damage, relatively clean, fully functional.

Tools—individual or in sets, good condition.

Gas Logs—Working order, relatively clean.

Wood Cradles, Etc.—Undamaged with little to no rust.

Flooring

Area Rugs—Any size, finished edges intact, well-maintained with no odors or stains.

Carpet—See “Carpet.”

Wood—All types, useable lengths (2 ft. or longer), no nails, rot, or other damage. If tongue and groove, ‘tongues’ and ‘grooves’ must be intact.

Parquet—Full pieces, no rot or damage, boxed or sacked for handling.

Laminate—Full pieces, no rot or damage.

Vinyl, Rolled—New only, 6’ x 6’ and larger, no cracks or other damage. In original packaging marked with either **manufacture date** or containing the words “**no asbestos**” OR written and **signed statement** required from donor, stating where and approximately when item purchased new. Must be manufactured after 1980.

Vinyl, Tiles—New only, both adhesive and non-adhesive, full pieces, boxed or sacked for handling. In original packaging marked with either **manufacture date** or containing the words “**no asbestos**” OR, if loose, written and **signed statement** required from donor, stating where and approximately when item purchased new. Must be manufactured after 1980.

Absolutely no 9” vinyl tile, new or used (contains asbestos).

Furniture

Only patio furniture accepted, like found at hardware stores. See *Outdoor Living*. No interior furniture accepted. Contact United Way for a referral by dialing 211.

Garage Doors and Accessories

Wooden Doors—10 years old or less, complete door with all panels, no damage or rot, fully functional; if windows, no broken panes.

Metal Doors—Complete with all panels, no damage or rust, fully functional; if windows, no broken panes.

Tracks, Springs, Cables, Rollers, Hinges, Etc.—in good repair, minimal rust.

Electric Openers—10 years old or less, perfect working order needing no repair or parts. To include all parts, including remote control.

Glass

Panes—See *Window Parts/ Glass Panes*.

Shelving—See *Shelving*.

Hardware

Cabinet—See *Cabinets*.

Door Locks and Knobs—fully functional with all parts, not excessively worn or scratched, no paint; must be packaged individually for easy reassembly (Zip Locks work well).

Hinges—all types accepted, must have all parts, no paint, no rust.

Nails, Screws, & Bolts—see *Fasteners*.

Miscellaneous—should be specifically sorted and boxed/sacked, clean, operable, no rust.

HVAC

Furnaces—Gas or electric. Perfect working order needing no repair or parts, inner workings not rusty, well-maintained.

Air Conditioners (Central Outdoor Unit)—Perfect working order needing no repair or parts, well-maintained, preferably with matching evaporator (A-coil) if separate unit. If used, must be properly removed with a pipe cutter and pipe capped; “Saws All” removal is not acceptable. Minimal bent fins.

Evaporators (A-Coils)—Little rust or corrosion, preferably with the matching condenser unit.

Air Conditioners (Window)—Perfect working order needing no repair or parts, modern, clean, and well-maintained. Minimal bent fins. Must be plugged in and demonstrated to work at time of inspection or item will be refused, because of disposal costs.

Thermostats—New or used electronic/digital only; none that contain Mercury bulb.

Duct—all types; 2’ sections and longer, little rust or corrosion.

Duct Fittings—all types, little rust or corrosion.

Vents/Covers—no rust or excessive paint. Most antique items considered.

Insulation

Backed & Unbacked—new only, clean and never damp, rolled, bound, or otherwise contained.

Blown—new only, in original packaging.

Sheet—new or like new, ¼ sheet or larger, clean with no holes or damage.

Landscaping Supplies

Edging—All types, new or used, good condition.

Fabric—New only, full or partial rolls.

Rock or Stone—Wall, veneer, and landscape stone all accepted. Must be relatively clean with little debris, litter, or mortar. Stone must be able to be handled by one person; small items like landscape rock must be in bag or bucket, large stone delivered or easily accessible to truck if pick up.

Lawn Tools & Equipment

See *Tools*.

Lights & Bulbs

Ceiling, Can, Hanging, Track, Wall-Mount, Exterior Lights—Complete, not excessively worn, nothing broken, fully functional, protected for transport with all light bulbs removed. No light fixtures with old cloth-insulated wiring, unless fixture has significant value to warrant rewiring.

Fluorescent Lights—Ballast label must state “no PCB’s.” Ballast must be exposed at time of pick up for inspection. All bulbs must be removed by donor or item will be refused.

Compact Fluorescent Bulbs—New in original package only.

Fluorescent Bulbs—New in original package only. Donor to remove bulbs from fixture before pick up and referred to local disposal resource.

Incandescent Bulbs—New in original package only.

Lumber: Wood, Metal, & Composite

No nails, no rotten, rusted, or deteriorated areas, not excessively weathered. If painted, no peeling paint and no more than one coat.

Dimensional & Beams—6 continuous, usable feet and longer.

Fence—See *Fencing*.

Sheets— $\frac{1}{4}$ useable sheet and larger; no irregular shapes.

Trim—See *Trim, Molding, and Millwork*.

No railroad ties.

Mirrors

In good condition with no chips, cracks, or discoloration. No mirrors larger than one person can handle safely, approximately 4 ft. x 4ft. or smaller.

Outdoor Living

Fireplaces/Pits—Complete and well maintained.

Grills—Complete and well maintained, no rust. If gas, working order, no propane tanks.

Patio Furniture—Tables, chairs, benches, swings, and umbrellas accepted. Little to no rust, well-maintained, sturdy; if plastic, not cracked or brittle. Cushions only if accompanied by matching furniture, in excellent to very good condition.

Paint

All Paint—Consumer labels intact and readable, no leaking, rusty, or damaged beyond use (lid must work) containers. Contents never frozen. Less than five years old. Nothing labeled “Industrial Use Only” or “Professional Use Only.”

No pick ups from individuals (drop off only).

Businesses must sign *Charitable Donation Agreement: Paint and Potentially Hazardous Materials* before pick up and include MSDS sheets, if available.

Gallon Containers & Smaller—Containers must be full and meet the above requirements.

5 gallon Buckets—Containers must have at least one gallon and meet the above requirements. No foreign materials left in bucket, such as roller covers or screens.

Spray Paint—Container must be full, nozzle functions, and agitator ball rattles freely. Must have cap/lid.

Plumbing Supplies

Faucets, Pipe, Fittings, Etc.—Clean with no rust, assorted is fine, boxed or sacked, no incomplete kits (if applicable). No fitted/glued pieces.

PVC/ABS Primer, Cleaner, & Cement—Accepted only from businesses, sealed in original container, must expire no less than one month from the date of donation.

Railings

Exterior, Any Material—All lengths, complete sections or parts, well-maintained

with little rust or other deterioration. Legs must be whole, not cut at ground level.
Interior Wooden—See “Trim, Molding, & Millwork.”
Interior Wrought Iron—Same as “Exterior” above.

Rock

See *Landscaping Supplies*.

Roofing

Corrugated Tin—New or used, ½ sheets or larger, undamaged.

Felt & Roll Roofing—New only, full or partial rolls, undamaged.

Flashing & Edging—New only, full or partial rolls, sticks must be 4 ft. or longer.

Guttering & Accessories—New or used, 4 ft. sections or longer, not dented, no excessive paint.

Shingles—New only, small matching quantities accepted, bundle quantities preferred. Large donations must sort type and color by pallet or other recognizable means as much as possible. Stored in shelter, not ‘stuck together’, no scraps. In original packaging marked with either **manufacture date** or containing the words “**no asbestos**” OR, if loose, written and **signed statement** required from donor, stating where and approximately when item purchased new. Must be manufactured after 1980.

Vents—Complete and fully functional.

Sheds

Sturdy, intact and good condition. Must be easily accessible and transportable on 16 ft. flat trailer without the use of specialized moving equipment.

Sheetrock

See *Drywall*.

Shelving

Pieces—All manufactured shelving material is acceptable. Must be in good, clean condition.

Home Shelving/Racking Units—Sturdy and complete with no rust or other damage.

Shingles

See *Roofing*.

Showers

Kits—Sets/kits preferred (all panels and base), but parts accepted as described below.

Bases— Must be relatively clean with no cracks or other damage.

Panel Sets—Full sets only, not damaged, no excessive discoloration, relatively clean.

Enclosures—Not damaged, no excessive discoloration, relatively clean.

Shower Doors—Sliding or hinged, must have all parts including all tracks/frame, no broken glass or bent pieces. Must be up to date, relatively clean with no excessive soap scum (well maintained), and no mold.

Shutters

Wooden—interior or exterior, good shape with no damage, rot, multiple layers of paint, or excess peeling.

Vinyl—good condition, no damage, brittleness, or heavy fading

Siding

Vinyl—new, uncut, undamaged sheets or accessories only.

Wood-Based—6' long or longer for lengths, at least ½ sheet large for sheets/panels, full pieces for shake-type, no damage or rot.

Asbestos—None.

Concrete-Based— In original packaging marked with either **manufacture date** or containing the words “**no asbestos**” OR written and **signed statement** required from donor, stating where and approximately when item purchased new. Must be manufactured after 1980.

Sinks

General—color must be neutral, black, or modern. No 50's thru 70's colors. “Antique” colors will be considered upon inspection, with priority given to matching sets (if applicable).

Kitchen—New or used, all materials, normal wear and tear ok, no chips or deep scratches in finish.

Bathroom Wall Mount—None accepted at this time.

Bathroom Bowl—New only for cast iron; new or used for porcelain, steel, or plastic, finish intact.

Vanity Tops—New and used acceptable, single and double bowl. Must be rectangular in shape (no irregular shapes) unless with matching cabinet. Nothing outdated (glitter swirls, etc.). No chips, cracks, ‘spider veins’ in bowl, or excessive wear.

Pedestal Sinks—New and used acceptable, neutral colors only. No chips, cracks, ‘spider veins’ in bowl, or excessive wear.

Mop Sinks—new or used, relatively clean.

Stone

See *Landscaping Supplies*.

Swing Sets & Play Sets

Complete with all parts, including instructions or detailed photos of assembled item; no rot or rust; disassembled for transport if pick up.

Tile (Ceramic, Porcelain, Marble, Granite, Etc.)

New, full pieces only; clean and ready to install; not outdated; boxed or sacked for transport.

Toilets

Clean, no chips or cracks, complete with bowl, tank, and tank lid. Color must be neutral, black, or modern. No 50's thru 70's colors. “Antique” colors will be considered upon inspection, with priority given to matching bath sets.

Urinals & Wall-Mounts—Limited acceptability based on need and condition; prior manager approval required.

Tools

Hand—construction or gardening; nothing broken, worn-out, or rusted; fully functional.

Power—less than 10 years generally, must have all parts, fully functional. Plastic body only; no electric-powered hand tools made with a metal body.

Gas-Powered—No pick up, drop off only. Modern, fully functional, must demonstrate that it works at time of inspection.

Ladders—New or used, any material. Sturdy, solid, and safe.

Trim, Moulding, & Millwork

Trim & Moulding—6 feet long and longer, no nails or screws, good cosmetic condition. Exception: Top door trim piece (<6 feet) is acceptable with both matching side pieces.

Handrail—6 feet long and longer, no nails or screws, no damage, rot, or excessive peeling paint.

Landing Posts and Spindles—no nails or screws, in good cosmetic condition; full lengths, not cut off at floor level.

Wallpaper

Rolls & Borders—New only, sealed in plastic, reasonably up to date, not discolored.

Windows

Single/Double-Hung, Slider, Casement/Awning, Fixed/Picture, & Architectural—single or double-paned, wooden, vinyl, or metal construction acceptable. Must have full jamb (not just sashes; see “sashes” under “Window Parts”), no rot, no broken glass or seals, fully operational.

Jalousie—None.

Storm, Aluminum—Must be fully-functioning, complete with all pieces, undamaged with no broken glass or torn screens. Glass taped for transport is preferred.

Storm, Wooden—None.

Storm, Steel—None.

Window Parts

Sashes—New only considered, based on current inventory. No hinged casement (crank-out) sashes.

Glass Panes (Unframed Glass)—New in original shipping packaging only. No broken seals on double pane or triple pane glass. We do not possess the equipment to safely handle or sell unpackaged glass.

Glass Inserts for Storm Windows—None.

Screen Inserts for Windows and Storm Windows—None.

Screen Material—New only, full or partial rolls accepted.